



Highgate is extremely proud of our Technical Support teams. We have some of the most highly accredited individuals in the industry. We are extremely pleased to be able to offer IT consulting services. Our experienced IT personnel will conduct a complete Technology Infrastructure Review of your network to optimize your performance, minimize your costs and improve customer service.

## What does this consist of?

Our expert will visit your site and review the following;

- Network Analysis
- Firewalls and Switch Analysis
- Standby / Failover Analysis
- Single points of failure
- Bandwidth Usage
- VPN Analysis
- ISP Failover Test
- Disaster Recovery Testing
- Network Hardening
- VMware High Availability and Fault Tolerance
- Monitoring Application
- Firewall Suitability

Upon completion of your onsite review a complete Network Analysis Report is provided for your review.

## How do we do it?

Our Experts work closely with your IT Experts and they:

- Monitor and analyze your infrastructure over a period of days
- Hold discussions with your IT team to glean insight into your daily, monthly and yearly procedures and processes
- Perform Failover Test(s)
- Monitor Bandwidth usage through PRTG

## What's the Outcome?

Upon completion of the above our team will provide you with recommendations:

- Identify switches that may need replacing
- Removal of single Points-of-Failure
- Bandwidth Monitoring and Control
- Any upgrades to Hardware / Software
- Any Authentication issues

They talk the same talk. They provide their findings and their recommendations in a detailed Network Analysis Report.



Call us to see how our experts can help ensure that your Technology Infrastructure is running at its optimal best!